

# Digitalisation of Advisory Services and its Associated Challenges & Solutions: Insights from the FAIRshare H2020 project

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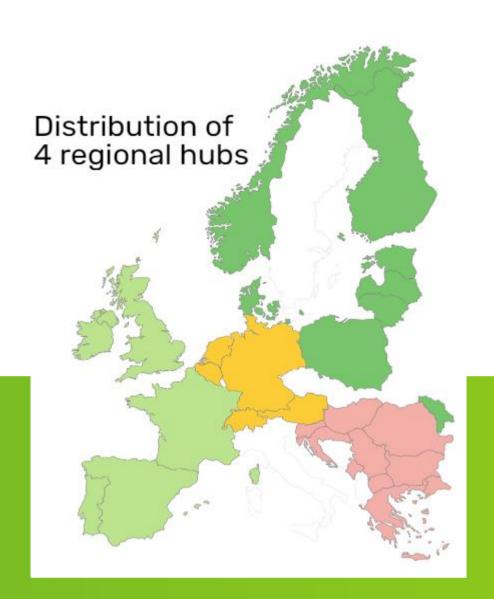


#### 1. Introduction

- FAIRshare aims to ensure that farm advisors effectively use Digital Advisory Tools and Services (DATS) to support a sustainable agriculture, by:
  - Developing <u>an inventory</u> to share existing DATS from across Europe
  - Supporting the practical use of DATS by developing User Cases (UC) or Living Labs to embed digital tools in different advisory contexts across Europe

## 2. Key challenges in adopting DATS?

- To assess challenges faced by advisors in adopting DATS & provide potential solutions FAIRshare developed:
  - ❖ An EU survey with agricultural advisors & farmers (n=1,000)
  - 4 EU wide focus groups & regional (Western, Central, North Eastern & South Eastern Europe) workshops involving farmers, advisors, FAIRshare project participants & digital industry representatives



#### 3. Main Findings

Most Common Barriers Across Regions	Solutions Identified to Barriers in these
	regions
Lack of or poor internet connection	<ul> <li>DATS that are available and can work off with basic functions</li> <li>Investing in infrastructure</li> <li>DATS that are simple and load quickly</li> </ul>
Poor and lack of skills and training in using digital tools for both farmers and advisors	<ul> <li>Offer trainings</li> <li>Establish:</li> <li>Working groups</li> <li>Learning networks</li> </ul>
Lack of time, willingness and motivation to learn how to use DATS	Foster different types of motivation: - Improve information - Illustrate examples and benefits - Support networking - Provide support
Value and benefit(s) of using DATS are not clearly visible	<ul> <li>Provide "trusted" short-list of best performing tools</li> <li>Create Information hub</li> <li>Establish working groups to share benefits and tips</li> </ul>
Data collection and security too complex	<ul> <li>Legislation regarding data safety in DATS</li> <li>Ensure purpose of the data is clear</li> </ul>

## 4. Key Conclusions & Next Steps

- Barriers similar across Europe, however order of priority can differ from country to country
- Several solutions to overcome barriers were provided however context specific factors apply e.g. legislation
- Findings will inform the implementation of UCs & in developing their own action plans they will identify and set out the steps to address their own specific barriers.

#### Consortium









3<sup>rd</sup> parties







